**Project Design Phase**

**Proposed Solution**   
**Project Name:** Garage Management System

**Team ID: LTVIP2025TMID31528**

College Name: Ideal Institute Of Technology

**Proposed Solution Template:**

| **S.No.** | **Parameter** | **Description** |
| --- | --- | --- |
| 1 | **Problem Statement (Problem to be solved)** | In many garages, the work like keeping track of customer details, vehicle services, bills, and spare parts is still done manually. This causes confusion, mistakes, and delays, and customers don’t get proper updates. |
| 2 | **Idea / Solution description** | We are building a Garage Management System using Salesforce. This system helps the garage store all customer and vehicle service records, send reminders, manage bills, and check spare parts — all in one place. It’s easy to use and saves time for both the garage workers and customers. |
| 3 | **Novelty / Uniqueness** | The special thing about our system is that it is built on the Salesforce platform. It uses smart tools like automated reminders, dashboards, and reports. It’s also cloud-based, so you can use it from anywhere without installing software. |
| 4 | **Social Impact / Customer Satisfaction** | Our project makes garage work faster and more organized. Customers will get updates on their service and reminders for the next check-up. This improves trust and satisfaction. Small garages can also grow their business by using this smart system. |
| 5 | **Business Model (Revenue Model)** | This system can be offered as a subscription. Garage owners can pay a small monthly or yearly amount to use it. Extra features like sending SMS or adding more users can be offered with additional cost. |
| 6 | **Scalability of the Solution** | The system is flexible. It can be used by both small and big garages. If the garage grows, the system can also grow. We can add new features easily and connect with other apps or services in the future. |

